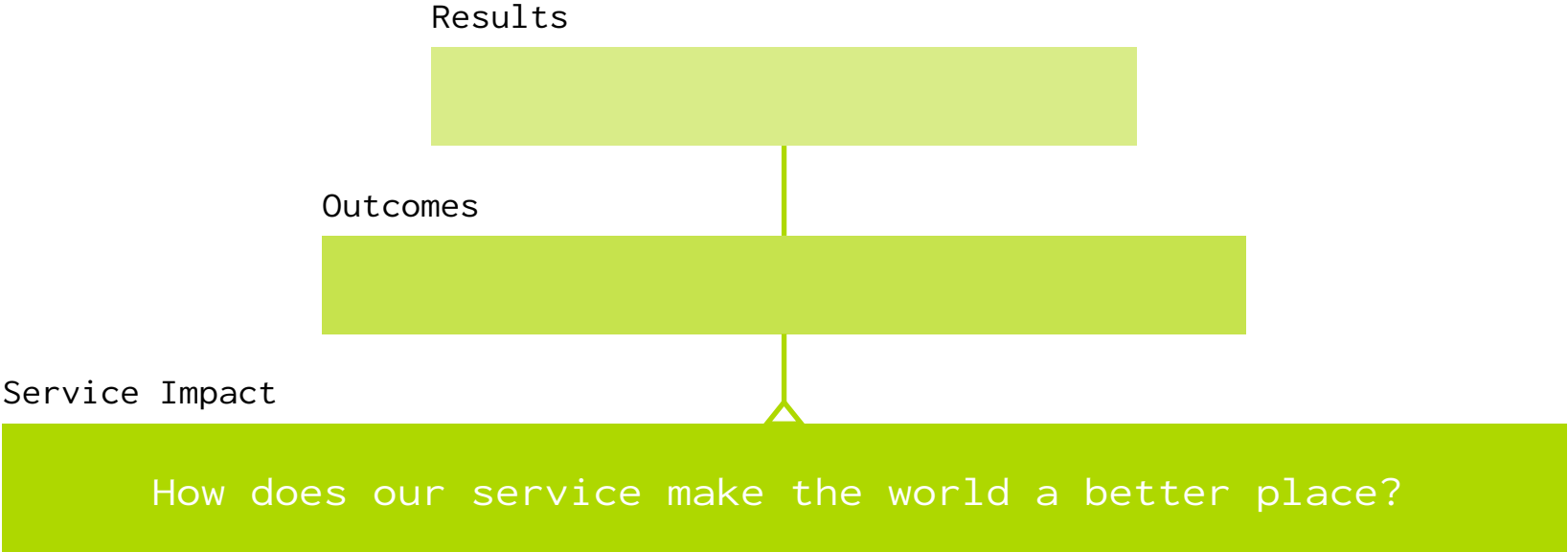
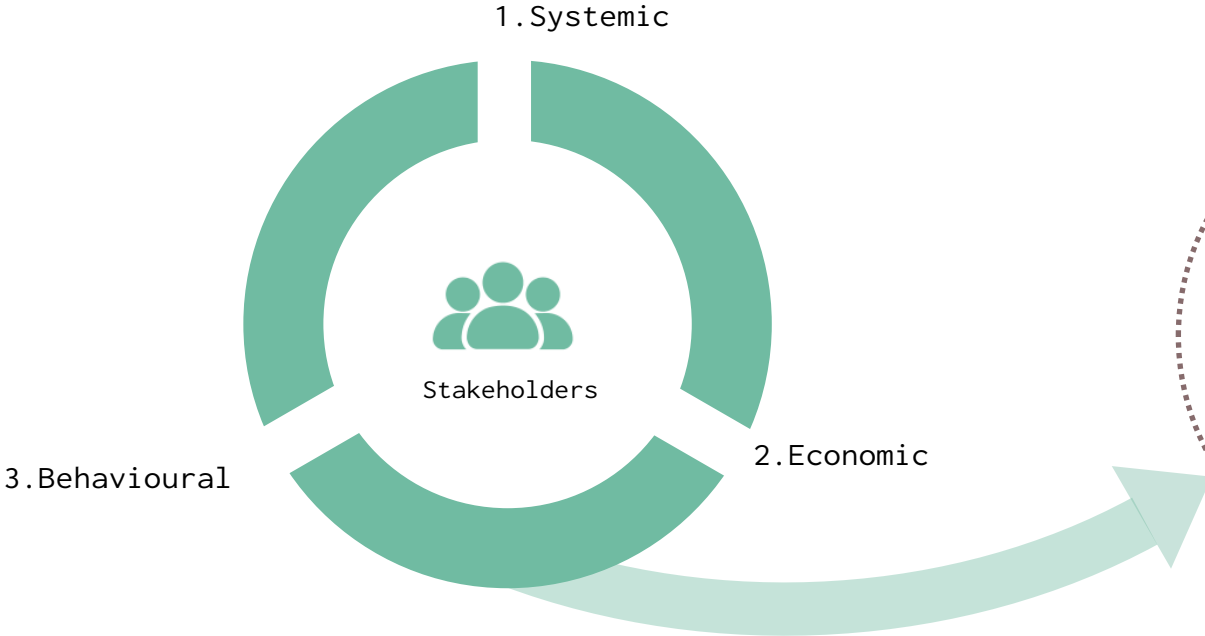


Service Design For Good (SD4G) framework



Barriers



Unintended Consequences

